Copilot Learner Journey (IT)

TD SYNNEX | Academy
Microsoft

LEVEL: BEGINNER → INTERMEDIATE → ADVANCED

Business Users

01 Introducing AI
- **AI-3025** Work Smarter with AI
- **AB-731** Drive AI transformation in your organization

02 Copilot & agent basics
- **MS-4004** Empower your workforce with Copilot use cases
- **MS-4018** Draft, Analyze & Present with Copilot

03 Next-level Copilot
- **AB-730** AI Business Professional

04 Agents in Agent Builder
- **AB-6008** Delegate work to AI (Cowork & Scout in future)
- **MS-4019** Transform business processes with agents

IT Pros

01 M365 & AI foundation
- **AB-900** Introduction to M365 and AI administration

02 Prepare & secure Copilot
- **MS-4002** Prepare Security & compliance for M365 Copilot
- **AB-650** M365 & AI Services Admin (coming soon)

03 Copilot for Security
- **SC-5006** Get started with MS Copilot for Security
- **MD-4011** Enhance Endpoint Security w/ Intune & Copilot for Security

04 Operate & build agents
- **MS-4022** Extend M365 Copilot with Copilot Studio
- **PL-7008** Create agents in MS Copilot Studio

Developers

01 Extend M365 Copilot
- **MS-4014** Build a foundation to extend MS 365 Copilot

02 Agents in Copilot Studio
- **AB-620** AI Agent Developer

03 Agentic solutions
- **AB-100** Architecting agentic AI business solutions

04 Azure AI & GitHub
- **AI-3016** Develop copilots with Azure AI Studio
- **GH-300** GitHub Copilot
- **AB-410** Build intelligent applications

MS Role-Based Training (Certification) | Short-Term ILT Courses (No Assessment / Cert) | Applied Skills (Assessment)

Last Update: September 2026